



PRODUCT RETURN/EXCHANGE FORM

- Returns are accepted within 14 days of the delivery date on all non-customized product.
- Customized product, including engraving, is final sale.
- Product must be free from visible signs of wear and/or use, subject to inspection. Shipping costs are non-refundable.

Returning Product: The customer is responsible for return shipping.

Exchanging Product: The customer is responsible for return shipping both ways. The customer will need to provide a prepaid mailing label or completed credit card authorization form so we can process the return shipping costs.

To start the return/exchange process complete and return this form with your shipment to:

Hive Design, Inc.
Returns
809 University Ave Ste. B
Los Gatos, CA 95032

Original Order Information:

Order #: _____ Name: _____

Order date: _____ Shipping Address: _____

Email: _____

Phone: _____

Reason for return: _____

Please contact support@hivedesign.com for any questions.